Cancellation Policy: We reserve the right to combine or cancel camps that have not met the minimum enrollment. If a camp is cancelled by ZooTampa at Lowry Park, payment will be fully refunded.

Refund Policy: An 80% refund will be given if cancellation is received 15 or more days before the first (1st) day of camp. A 50% refund will be given if cancellation is received 10 to 14 days before the first (1st) day of camp. NO REFUND will be given for cancellations made 9 or fewer days before the first (1st) day of camp or for camps or Zoo Passes. No refunds will be granted for late arrivals, early withdrawals, or missed camp days. Children with transferable or communicable conditions will be asked to leave camp and will be issued a 70% refund for the number of days missed. PLEASE NOTE: There is a $20.00 processing fee to reschedule 15 or more days before the first day of camp, and a $25.00 processing fee to reschedule 14 or fewer days before the first day of camp.

I give ZooTampa at Lowry Park permission to acquire emergency medical treatment if no guardian or emergency contact can be reached.